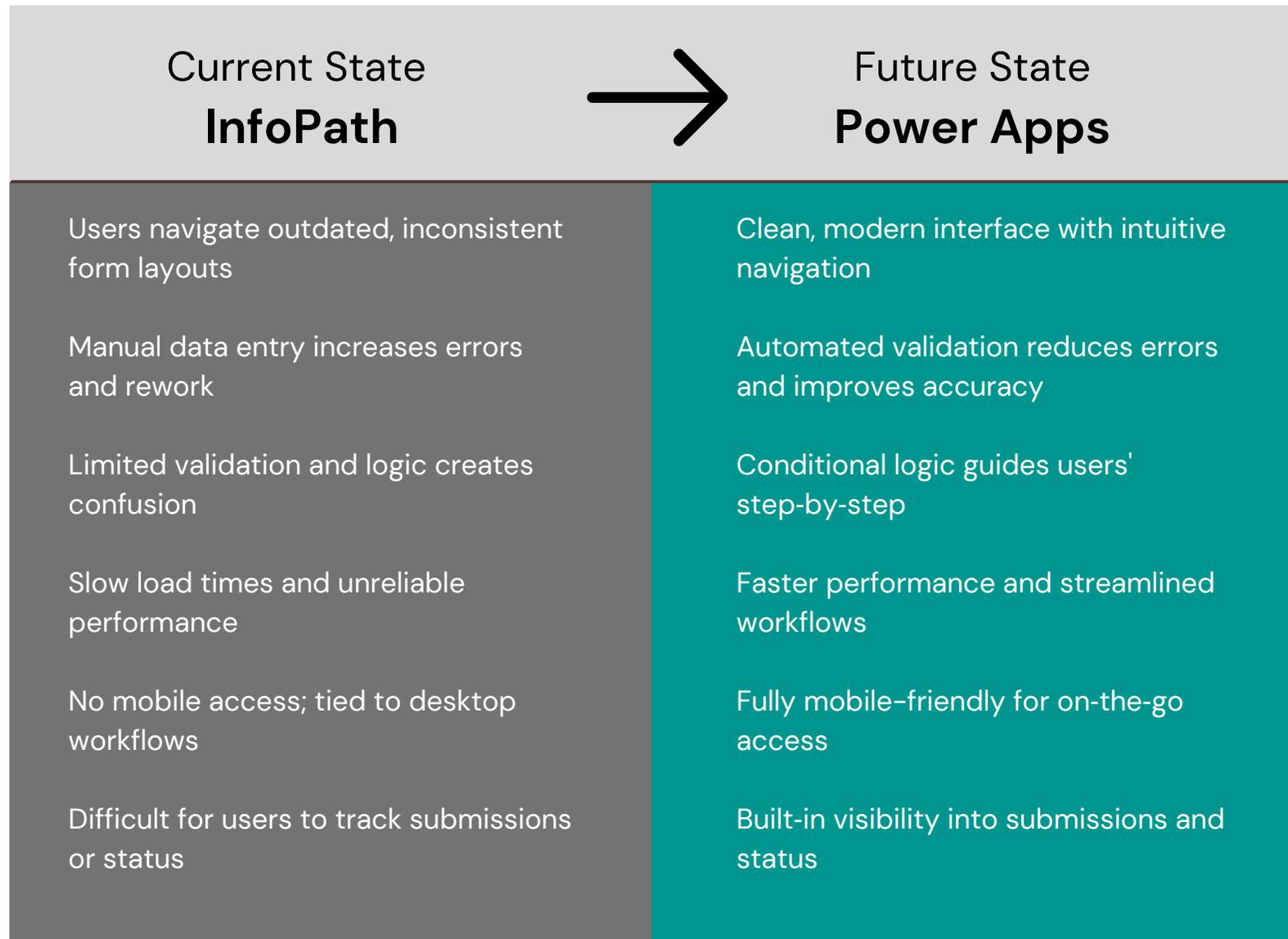


# User Journey Snapshot



**Impact:** Users move from a slow, error-prone process to a modern, guided experience that reduces friction, increases efficiency, and supports long-term digital transformation.